

## Do You Have What It Takes To Be An NTC Instructor?

National Training Center (NTC) provides “The Very Best In Training”. In order for us to provide this, we also require the services of “The Very Best Instructors”. Being an NTC instructor is an exciting job, and NTC instructors are well compensated for their work.

Here are 10 qualifications we look for in instructors:

1. Passion

NTC instructors have a passion for what they teach. Not only a passion for the topic, but for instructing a class the “NTC way”.

2. Patience

NTC instructors are patient with their students. NTC instructors realize the students are there to learn, and are willing to take whatever amount of time is required to help their students learn.

3. Willing To Learn

NTC instructors are willing to learn and improve their skills. NTC instructors understand that being an instructor is a learning process itself. We learn more about our class (and ourselves) every time we teach a class.

4. Engage

NTC instructors make a conscious effort to engage the students in their class. Technical classes are tough to keep people focused, so NTC instructors practice keeping their students engaged and interested in the material.

5. Humor

NTC instructors have a sense of humor about the class and themselves. Humor helps keep the class attentive and the material interesting.

6. Follow Through

NTC instructors under promise and over deliver. We make sure that any promise made to a student is followed through by themselves or another member of the NTC team in an expedited manner.

7. Customer Focus

NTC instructors realize that training is a service industry, and that exceptional customer service is what makes NTC successful. NTC instructors keep the student (customer) in mind whenever presenting NTC materials.

8. Initiative

NTC instructors are expected to take the initiative whenever possible. There is always more to learn and NTC instructors should be the first persons willing to learn new material and stay current with technology.

9. Knowledge

NTC instructors are knowledgeable of the content of their course material. No person can be familiar with everything though. If an instructor does not know the answer to a question, he or she will find out and get back to the student.

10. The Very Best

NTC instructors are the best instructors in the industry. Anything less is unacceptable.